Updated 7 November 2026

Terms of Service

These Terms govern your access to and use of BRINGSMS and the virtual-number service we provide. By creating an account, adding funds, or taking a number, you accept them in full. If you do not agree, do not use the service.

Who we are

BRINGSMS provides temporary virtual phone numbers for receiving SMS verification codes. The catalogue covers 700+ services across many countries, offered both as one-time activations and as longer rentals. The numbers are supplied by third-party operators, are not owned by you, and are for receiving incoming SMS only — they cannot send messages, make or receive calls, or carry voice.

Who may use it

You must be at least 18 years old and legally able to enter into a binding contract. Use one account per person unless we agree otherwise in writing. You are responsible for keeping your use lawful where you are and where the service and the numbers operate.

Your account

Sign in with an email and password, or with Google or Telegram. Keep your credentials and your API token private: you are responsible for everything that happens under your account until you tell us a credential has been compromised and we act on it. Give us accurate information and keep it current.

How the service works

You choose a service and a country, and we assign a number from the available pool. Every SMS that reaches that number inside its window is shown to you in your account. An activation holds a number for a single sign-up of about twenty minutes; a rental keeps the same number assigned to you for hours, days, or weeks. Stock, prices, and the list of working countries change in real time and are shown before you confirm an order.

Prices and your balance

The service is prepaid: you add funds to your balance, then order. Your balance has three parts — the main balance you top up, a bonus balance, and a referral balance. Bonus and referral balances can be spent on the service but are never withdrawable or refundable in cash. The price of each number is shown at the moment you order; while an activation is open the price is held, not spent. Balance is store credit for using the service — it is not a bank deposit or a payment account. Bulk and loyalty pricing is available on request.

When a number is paid for

A single activation is refundable if no verification arrives before its window ends, or if you cancel it in time. A longer rental is paid for the reserved time: free cancellation is available from two minutes until 20 minutes after purchase, only if no verification has arrived. After that a rental remains charged even without SMS. An order that received a verification is not refundable, even if you could not use it or the third-party service later blocked the account. The Refund Policy explains this in detail.

No guarantee a service accepts a number

We deliver the SMS that a third-party service sends to your number. We do not control whether that service accepts the number, whether it sends a code at all, or whether it later restricts the account you created. We are not responsible for those decisions.

Acceptable use

You must follow our Acceptable Use Policy. You may not use the numbers for fraud, to impersonate a person or a business, to evade a ban, age limit, or sanction, or for anything illegal where you are or where the service operates.

The API

Each account can use a plain HTTP API with its own token. Keep the token secret, stay within the documented rate limits, and do not use it to probe, scrape, or overload the service. A leaked token is your responsibility until you rotate it.

Our content and automation

The BRINGSMS name, interface, and code are ours. You may use the service through our site and documented API, but you may not copy or resell it, drive it with unauthorised scripts, or try to defeat our anti-fraud measures.

Availability and changes

The service is provided on an “as is” and “as available” basis. We may add, change, or remove services, countries, and prices, and we may carry out maintenance that interrupts the service. We do not guarantee that any particular number, country, or service will be in stock, or that any code will arrive.

Suspension and termination

We may suspend or close an account that breaks these Terms or the Acceptable Use Policy, or where a provider or the law requires it. Balance obtained through abuse, fraud, or chargebacks may be frozen or forfeited.

Liability

To the extent the law allows, we are not liable for indirect or consequential losses, nor for a third-party service rejecting a number, failing to send a code, or restricting an account. Our total liability for any order is limited to the amount you paid for the number in question.

Disputes and chargebacks

If something goes wrong, contact support first — most issues are resolved quickly. Opening a payment dispute or chargeback without contacting us may lead to your account being blocked and any balance frozen while we investigate.

Changes to these Terms

We may update these Terms. The current version is always the one published here, and continued use after a change means you accept it. We announce material changes on our Telegram channel.

Contact

For questions about these Terms, your account or payments, email support@bringsms.com or use our live support chat.