Updated 7 November 2026

Privacy Policy

This Policy explains what we collect when you use BRINGSMS, why we collect it, who it is shared with, and what you can do about it. By using the service you accept it.

What we collect

- Account data: your email, or the identity (ID, username, display name, language) you share when you sign in with Google or Telegram.
- Service data: your order and rental history — the numbers, countries, services, statuses, and costs — plus your favourites and referral relationships.
- SMS content: the messages delivered to the numbers you take, shown in your account.
- Balance data: top-ups and transactions across your main, bonus, and referral balances.
- Payment confirmations: the transaction id, amount, method, and status from our payment processors — never your card numbers or wallet keys.
- Technical data: IP address, browser, and approximate visit information, used to keep the service secure and to prevent abuse.
- Support correspondence: what you send us when you ask for help.

SMS content

A number you take is yours for its window, and the codes it receives are shown only in your account. We keep that content in your order history only as long as needed to deliver it and to support you, and we remove it after that. We do not sell or mine message content.

How we use data

- To run the service: assign numbers, show codes, and keep your balances.
- To process top-ups, refunds, bonuses, and the referral programme.
- To prevent fraud and abuse of the platform.
- To provide support when you contact us.
- To meet legal and accounting obligations.

Payments

Top-ups are handled by third-party crypto payment processors. We receive confirmation that a payment was made — its id, amount, method, and status — and we do not store card numbers or wallet credentials.

Who we share it with

We do not sell your data. To work, the service relies on SMS and number providers, payment processors, and the sign-in provider you choose (Google or Telegram). Number providers receive only the technical order data they need to route a number, without data that identifies you. The service runs inside and alongside Telegram, whose own policy applies. We otherwise share data only where the law requires it or where you ask us to.

Cookies and sessions

A session cookie keeps you signed in. We do not run third-party advertising trackers.

Retention

We keep account and order data while your account is open — generally no longer than the life of the account — and for as long as the law or an open dispute requires, then remove or anonymise it.

Your choices

You can sign out at any time, ask us what data is held on your account, or ask us to close it. Closing an account removes the data we are not legally required to keep; it also ends your access to the service and forfeits any remaining bonus and referral balance, which cannot be paid out.

Security

Access to data is restricted and traffic is encrypted in transit. No system — and no transmission over the internet — is perfectly secure, so use a strong password and keep your API token private.

Changes and contact

We may update this Policy and announce material changes on our Telegram channel. The current version is always the one published here.

For privacy questions or requests to access, correct or delete your personal data, email privacy@bringsms.com. For account, payment or technical help, email support@bringsms.com or use our live support chat.